

	Medicare covered telemedicine services	Audio only telemedicine services	Communications-based-technology services	CPT list of telemedicine services
Where do you find them?	CMS updated list 6/16/2022	CMS updated list 6/16/2022	Not in a single place: G2010, G2012, 99421--99423	Appendix P of the CPT book
Communication requirements	Real-time interactive, audio and visual	Phone only	Phone, HIPAA compliant portal or messaging system	According to the definition of modifier 95, synchronous communication system
Place of service, Medicare	CMS says to use the POS where the service would have been furnished, if face-to-face, not POS 02	Use the place of service where the service would have taken place	Use the place of service where the service would have taken place	
Place of service, commercial insurers	Each payer has its own rules	Each payer has its own rules	Use the place of service where the service would have taken place	
Modifier, Medicare	Medicare uses modifier-95	Codes 99441--99443 are added to the telehealth list, so use modifier 95	Do not use modifier 95. These are not on the telehealth list, and are not considered to be telehealth services	
Modifier, commercial	Most want modifier 95 but each payer has its own rules	Each payer has its own rules	Each payer has its own rules	

Please refer to this article on CodingIntel for additional information

["Is it or isn't it a telehealth service?"](#)